

Terms and conditions

Brochure validity. The tour and package arrangements referred to in this brochure are valid for departures from 1 April 2011 to 31 March 2012 and are subject to conditions. Prices are correct at time of release and are subject to change without notice during the validity of this brochure.

Deposit and balance. A non-refundable deposit of AUD \$250.00 per person must be received by VN Holidays within 7 days of confirmation of your booking. Otherwise booking will be cancelled without notice. The deposit is non refundable if travel is not undertaken. Full payment must be received no later than 30 days before departure. Any booking is made within 30 days full payment is due immediately from confirmation. Once documents have been issued, prior to departure, a cancellation fee will be charged. There are no refunds after the departure date. Late booking fee of \$50 will be charged if booking is made within 21 days of departure.

Tour package cancellation policy		Hotel cancellation policy	
Days of notice	Fee per person	Days of notice	Fee per person
30 days and over	Loss of deposit	30 days and over	Loss of deposit
Within 30 days	50% of tour price	Within 30 days	50% of the total price
Less than 30 days	100% of tour price	Less than 30 days	100% of the total price

Hotel accommodation. Twin share accommodation is based on share of twin room as allocated by the supplier. Single accommodation must be reserved by people travelling alone and is subject to the payment of applicable supplement.

Land only, service fee and cancellation. If booking land only, a minimum of 3 nights is required per booking or a \$25 service fee will apply. Hotel properties reserve the right to charge a cancellation fee of 100% of the first night after reservation has been confirmed or full length of stay charges, it is subject to the hotel conditions. Non refundable for no show. An administration of \$30 is apply.

Cancellations, alterations, reissues and other services:

Prior to final payment – there will be no refund of your deposit, or any supplier advance payment or additional deposit where applicable.

After final payment – there will be no refund of your deposit and there may be cancellation fees charged by airlines, hotels or ground/cruise operators of all or part of the price paid.

After booking documents have been issued, any alteration for existing booking a fee of \$50 per booking is applied. Transfer to other package or service is not applicable.

Travel insurance. Travel insurance is strongly recommended. VN Holidays can arrange this for you.

Tour operator cancellation. VN Holidays reserves the right to cancel or reschedule any tour departure in accordance with operating requirements or circumstances beyond its control. Should the minimum numbers for a particular trip not be reached, VN Holidays reserves the right to recast the tour based on number of participants or offer an alternative.

Health and visas. You are responsible for all entry, exit, health and other documents required by laws, regulations and requirement of the countries visited or transited.

Airfares. Subject to airline rules and tariffs. Non endorsable, cancellation penalties apply, no refund or extensions after ticket issued, rebook restricted, rebook restricted. Please ask your travel agent to explain full details.

Maps and illustrations. Route maps and photographic illustrations are for general purposes only and are not intended to indicate exact route, facility, service or hotel, which may vary.

Important note: Please contact Department of Foreign Affairs and Trade at www.dfat.gov.au or 1300 555 135 to be updated with the latest information for travelling within Asia. There are always possibilities that you may have to change your itinerary, for any circumstances beyond our control.

We are ready to help you

As you can see, Indochina offers you an amazing choice of travel experiences and destinations.

Talk to your local travel agent now and together we'll create the ideal trip for you.

Don't forget to check our website for specials throughout the year and our specialist travel, like our golf or cooking tours.

www.vnholidays.com.au